

## Accessibility Statement

PrimeWay is committed to making our online and mobile banking experience easy and efficient to use. We are working hard to make sure all of our services and products are available to all of our members, including those with disabilities. With your best interest in mind, we are moving towards an enhanced compatibility standards recommended by Web Content Accessibility Guide 2.0 (WCAG).

If you experience any difficulties accessing any part of our web or mobile banking experience please don't hesitate to let us know. We are always looking to make improvements and provide an excellent experience for our members. You can contact us using one of the methods below:

- Call our contact center at (713) 799-6200 and leave your request with a representative
- Fill our [Website Maintenance Form](#) and submit your issue

We are using a variety of different methods in order to reach level AA compliance with WCAG 2.0. We appreciate your concern and your membership.

Thank you,

PrimeWay Federal Credit Union