PrimeWay®
FEDERAL CREDIT UNION

Telephone Banking

713.529.5465

1 Account Information

Enter Member Number
Validation Information Request #1
Validation Information Request #2

1 Transactions

- **1 Transfer Funds**
  - **1 From Checking or Money Market**
    - 1 To Checking Account
    - 2 To Savings Account
    - 3 To Loan Account
  - **2 From Savings Account**
    - 1 To Checking Account
    - 2 To Savings Account
    - 3 To Loan Account
  - **3 From Loan Account**
    - 1 To Checking Account
    - 2 To Savings Account
    - 3 To Loan Account
- **2 Withdrawal Funds by Check**
  - **1 From Checking or Money Market**
  - **2 From Savings Account**
  - **3 From Loan Account**
- **3 Stop Payment**
  - **1 To Stop a Specific Check**
  - **2 To Stop a Range of Checks**
- **0 Speak to a Representative**

2 Inquiries

- **1 Balances on All Accounts**
- **2 Specific Account Information**
  - **1 Checking or Money Market**
    - **1 Recent Transactions**
    - **2 Debit Card Transactions**
    - **3 Specific Transactions**
      - 1 Debit Card Transactions
      - 2 Withdrawal
      - 3 Deposits
      - 4 ATM
      - 5 Specific Paid Check
        - 1 By Check Number
        - 2 By Check Amount
      - 6 Last 5 Checks Cleared
    - **4 Dividends Transactions**
    - **5 Repeat Balance Information**
  - **2 Savings Account**
    Enter Savings Account or # for a List of IDs
    - **1 Recent Transactions**
    - **2 Specific Transactions**
      - 1 Withdrawal
      - 2 Deposits
      - 3 ATM
    - **3 Dividends Transactions**
    - **4 Repeat Balance Information**
  - **3 Loan Account**
    Enter Savings Account or # for a List of IDs
    - **1 Recent Transactions**
    - **2 Last Payment**
    - **3 Next Payment**
    - **4 Payoff Amount**
    - **5 Repeat Balance Information**
  - **4 CD or IRA Accounts**
    Enter Savings Account or # for a List of IDs

3 Change Password

4 Enter a Different Member Number

2 Open Account / Apply for a Loan

4 Activate a Card or Report Lost, Stolen, or Not Received

1 Activate a New Card

- **1 Activate Credit Card**
- **2 Activate Debit Card**

2 Report a Card Lost or Stolen

- **1 Report Credit Card**
- **2 Report Debit Card**

5 Merchant Verification

*** Cancel / Return to Previous Menu**

0 Operator